

JOB DESCRIPTION			
Position	Packhouse Q&P Shift Lead 2IC	Division	Rockit Packing Company Ltd
Reports To	Quality and Compliance Manager	Date	January 2025

Job Purpose

Lead & drive the quality culture within the packhouse environment.

To provide coverage for the Q&P Shift Leads as required.

To support the shift quality team in the packhouse/coolstore functions to ensure compliance with regulatory, market and company standards and policies.

To support the end-to-end quality framework in packhouse providing quality products that meet customers agreed specifications.

Key Responsibilities

Systems/Documentation

- To ensure all documentation /reports related to QC functions in the packhouse and coolstore are completed in full, on time, accurately and maintained.
- Assist and maintain software system for quality inspections.
- Assist with management of packhouse quality procedures /HACCP system as directed by the Quality and Compliance Manager

People

- To assist the lead Q&P Shift Lead with leading/supervising the shift packhouse quality team
- To stand in for the Q&P Shift Lead during absenteeism
- To assist with training for shift QC's and graders has been completed to an acceptable standard.
- To assist with the completion of competency assessments for all QC's and graders on shift
- To assist with the completion of all documentation related to training and assessments for the shift.
- To contact and liaise with IVA as required.

Inspections/Audit

- Complete container inspections as required.
- Complete online fruit inspections as required.
- Complete shelf-life testing as required.
- Assist in setting up QC standards (i.e., packhouse line ups)
- Carry out investigative inspections as required (i.e., over grading why, where)
- Attend Quality meetings and report back weekly on activities and findings.
- Complete internal audit and reviews as required.



Other

- Provide resources and advice and maintain the MAO with IVA if required.
- Contribute to quality and compliance team planning and reviews.
- Assist as required within other departments of the business as directed by the Quality & Compliance Manager.
- Ensure all Health and Safety, company and legislative regulations and protocols are carried out always.
- Other duties as reasonably directed by the Quality and Compliance Manager. Complete such tasks and projects in a competent and timely manner in accordance with directions.
- Assist with various projects to ensure the successful introduction of quality, compliance, and food safety best practice.
- Assist in orchard-based quality activities during the off season as directed by Quality and Compliance Manager
- Assist with innovation projects as times allows and directed by Quality and Compliance Manager

Organisational Obligations

- Ensure timely preparation of information, reporting and other written documents/materials as required.
- Ensure and maintain effective ongoing communication with individuals and groups involved directly or indirectly with the Packhouse.
- Work with the Post-Harvest systems to ensure full compliance with operating procedures, the MPI approved organisational plan and other compliance requirements as needed.
- Role model commitment to health and safety procedures and ensure compliance of self and the quality team with company health and safety policies and procedures.
- Keep up to date with technical and industry developments relevant to the role.

Key Relationships

Quality and Compliance Manager - reporting line

Packhouse Quality team members - reporting manager

RPCL management/supervisors and Packhouse staff - effective communication and team player

Person Specification

- Experience in quality control and HACCP systems for apple export packhouse and cool storage operations
- Completed Phytosanitary training.
- Team player with good people and relationship management skills
- Advanced computer skills, including ABC, Excel, Microsoft Office
- Organised and proactive
- Experience leading a team and training staff.



- Flexible in terms of working hours
- Proactive approach to problem solving.
- The ability to adapt quickly to changing situations.
- Empathy towards different cultures and beliefs in a working environment
- Proactive commitment to health and safety
- Positive outlook towards learning new skills.

Team Values

Proactively demonstrate Rockit Global Limited's values in all work and internal and external interactions:

Action Over Talk - Hohenga I Runga I Te Körero

At Rockit we've never been about the talk; it's always been about the doing. Doing things that nobody thought was possible.

Unstoppable Passion - Kohara Kāore e Taea Te Tū

We use a simple formula; passion in the work, unbridled ingenuity and backing ourselves. We believe the world would be a better place if everyone rocked it with us!

Doing Things Differently - He Rerekē Te Mahi I Ngā Mea

Doing things differently has always been part of our DNA, and it's what saw us take a punt on the world's smallest apple and turn it into a big New Zealand success story.

He Toa Takitini

Ehara taka toa, te toa takitahi, he toa takatini kē

Uniting all cultures, as we strive to make a difference within our communities and in all aspects of our environment, while being true to ourselves.

Employee Signature: